

Johannesburg Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

### SERVICE HOTLINE

**REFERENCE NUMBER: 220/2014** 

20 November 2014

# **MAINTENANCE 7 DECEMBER 2014**

The JSE will be conducting maintenance on the transformers of the JSE building and Data Centres.

Maintenance will commence with the JSE main building transformer at 07h00 on 7 December 2014.

All power to the building will be switched off for approximately 1 hour to service the transformer.

Once the maintenance on the JSE main building transformer is complete only then will the maintenance on the Data Centre transformers commence, with the A power feed first and then the B feed.

Due to the Tier 3 configuration of the Data Centres we are not expecting any planned down time for the Data Centre, however any customer that has a **single power supply** device will experience down time at some stage due to their feed being switched off for maintenance.

The expected downtime for each leg is about an hour unless any major issues are experienced which is not expected.

# Market / Service:

All JSE Markets

## **Environment(s)**:

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@ise.co.za

## **Issued By:**

Nasheen Sharma Senior Support Analyst: Client Service Centre